

# HEALTHCARE INDUSTRY CASE STUDY

**Akkadian Provisioning Manager** 

### **PROVISIONING AUTOMATION ENGINE**

#### The industry standard.



Hospitals, medical device manufacturers and research facilities are coming to Akkadian Labs looking for Cisco UC provisioning solutions. Akkadian Provisioning Manager has become the solution of choice.

#### THE CHALLENGE

## Requires 100+ hours, is unsecured and prone to mistakes.



A teaching hospital with 15,000 employees needed to free-up its engineers from time-consuming tasks so they could focus on important projects. Hundreds of weekly MAC-Ds required many provisioning hours and personnel. Numerous provisioners accessing the system was a security threat. Consistency was an issue-every provisioner has their own way of performing MAC-Ds.

#### THE SOLUTION

## Akkadian Provisioning Manager makes MAC-Ds within Cisco UC a breeze.

Akkadian Provisioning Manager can provision a user with multiple devices and services in under 40 seconds. The solution offers customized permission levels, allowing role-based access that can be deployed in less than an hour.

#### THE RESULTS



## Reduced time and resources. Simplified workflows and increased consistency.

After implementing Akkadian Provisioning Manager the highest level engineers no longer needed to perform MAC-D work. The IT helpdesk took on the provisioning tasks using Akkadian Provisioning Manager's simplified templates.