

PRODUCT INFOSHEET

Akkadian Contact Manager™



The New Standard in Company Directories

Our enhanced directory helps employees quickly find who they need, through a simple yet powerful interface, available across multiple devices (including iOS/Android phones). It solves the telephony engineer's data challenge of multiple data sources and formats—which make it difficult to create a useful company directory.

- **Unified, user friendly and customizable** — a web-based contact manager with a simple interface
- **LDAP Compatible** — use as a LDAP directory for CUCM which you control and as an authentication proxy for multiple AD sources
- **Flexible integrations** — aggregates contacts from different sources (CUCM, LDAP, CSV, SQL and MySQL)
- **Dial rules** — for global organizations with single, multi-cluster or multi-tenant environments — combining it all so it looks like one transparent directory
- **Custom search fields** — search for more than just name. Easily search on business criteria (skillset, badge number, title, etc.)
- **Predictive search functionality (T9)**
- **Secure** — secure external access; no data stored on devices

Benefits

- Improved collaboration/ productivity
- More seamless communication
- Reduced frustration due to inaccurate or incomplete directories
- Maintaining directory integrity during phone system migration

Use Cases

- Most Cisco IP phones
- Mobile devices (iOS/Android)
- Web browser
- Cisco DX video endpoints
- Jabber

Supported Languages

- English
- Spanish
- French
- Italian
- German
- Dutch
- Chinese

A Simple and Powerful Directory
to Find Who You Need Faster

Key Features



Unified Directory

Aggregate contacts from different sources, including: CUCM, LDAP, CSV, SQL and MySQL.



Authentication Proxy

Users can authenticate into UC apps redirected to the correct AD server.



Can act as a LDAP Source

Use as a clean, manageable LDAP directory aggregating contacts from multiple AD servers.



Administrator Dashboard

Manage the directory via a web-based dashboard and advanced reporting.



Dial Rules

Easily manage directories for a global organization or in a multi-cluster environment.



Real Time Updates

Sync directory data on demand, or on a schedule. See changes as you make them.



Customized Search Fields

With a click of the mouse, IT admins may customize search field formatting.



Photo Server Capabilities

Import photos from LDAP or URLs through CSV file and other data sources.



E164 Number Formatting

Simplified dialing across web, mobile and Jabber.



Custom Branding

Web Directory branded to reflect company logo and colors.

System Requirements

Deploys as a self-contained virtual appliance

- VMWare ESXi 5.x+
- 2GB or greater RAM
- CUCM version 10+

Our Product Suite

Akkadian Provisioning Manager
 Akkadian Site Builder
 Akkadian Contact Manager
 Akkadian Console

Want to learn more?
Schedule a Demo

ABOUT US

Collaboration, an increasingly fundamental characteristic of successful businesses, is often overlooked. Creating software that helps people collaborate is our focus. We offer software products and solutions that integrate Unified Communications environments as well as other business focused enterprise applications.

Technology is complex. We make it simple.



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Contact Us to Learn More About Our Software Products

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