Akkadian Labs®

Simple.
Seamless.
Unified.

Akkadian Provisioning Manager

Real-Time Directory Number Management

Save time, effort, and money with an efficient DN Management System

The Importance of Directory Number Management

Cisco Compatible

Directory number management is crucial to ensuring that organizations don't run out of numbers or needlessly spend money on new telephone numbers in the process of provisioning and deprovisioning users in Cisco Collaboration or hybrid Cisco/Microsoft Teams UC environments. For organizations with over 200 employees, a manual spreadsheet for tracking available phone numbers is unwieldy, costly, and counterproductive.
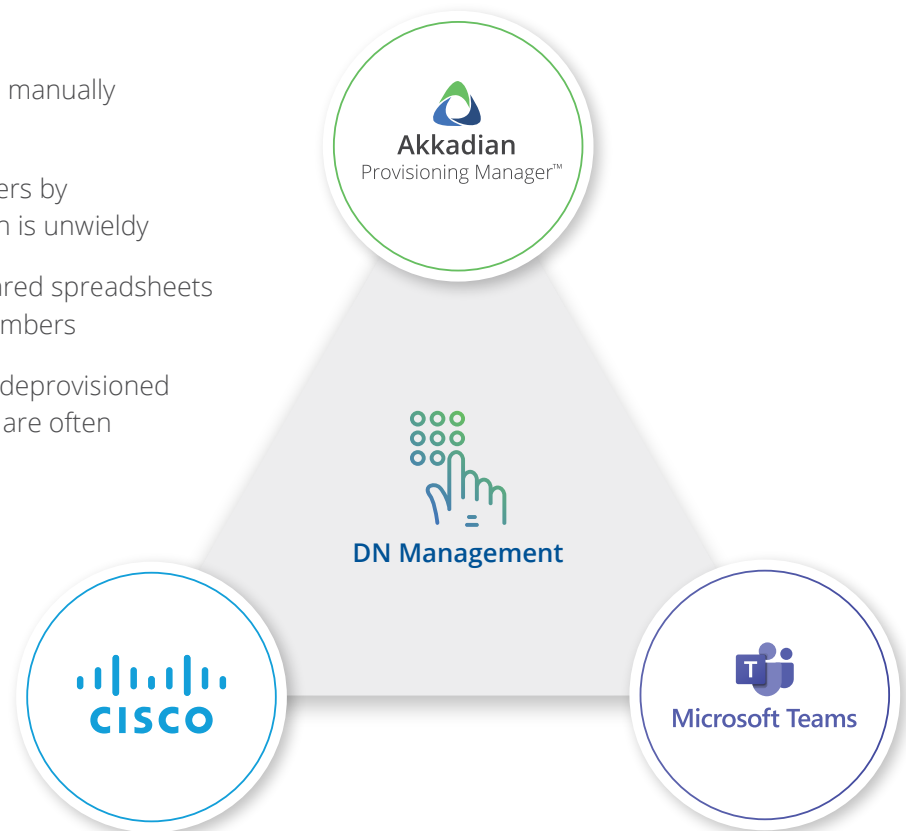
Pain Points

Here are some common obstacles to manually organizing DID numbers:

- **Time consuming:** tracking numbers by spreadsheet in a large organization is unwieldy

- **Error-prone:** the confusion of shared spreadsheets often leads to misappropriated numbers

- **Costly:** With improper tracking of deprovisioned DID numbers, additional numbers are often needlessly purchased

Solution

Akkadian Provisioning Manager provides directory number management using DN Pools, which can help simplify the provisioning process by automating directory number assignment.

Akkadian
Provisioning Manager™

DN Management

CISCO

Microsoft Teams

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Capabilities

With these features of Akkadian Provisioning Manager, UC administrators can optimize DN management with:

Automatic Assignment of Numbers

Akkadian Provisioning Manager automatically selects the first available number not being used. You can also select manually from a list of available numbers. Can also assign a range of numbers for a particular group or department of employees.

Extension Management

Akkadian Provisioning Manager's DN pools also help to organize and assign extensions as well as main DID numbers.

Directory Number Aging

With our DN aging feature, a recently deprovisioned number only becomes available after a set duration of time determined by the provisioner. This ensures that new employees aren't being pestered by calls to the previous user of that phone number.

Bulk Assignment of Directory Numbers

Automatic directory number ranges can be easily configured for different types of employees (or common area phones, conference rooms, etc.) in our Bulk Provisioning tool.

Real-Time Directory Number Management

With Akkadian Provisioning Manager, once a provisioner selects a number, it is immediately unavailable to other provisioners. If the number goes unused for ten minutes, it is released back into the pool and made available again.

DN Pool Importing

In instances where large numbers of DN pools need to be imported, Akkadian Provisioning Manager enables provisioners to do so with a simple CSV template.

Conclusion: Akkadian Provisioning Manager Saves Time and Money on DN Management

Akkadian Provisioning Manager's DN management for Cisco Collaboration or hybrid Cisco/Microsoft Teams UC environments works across different clusters. Also, it's built directly into our platform—no added costs or separate tools are required.

Schedule a Demo to See Provisioning Manager in Action

Our Product Suite

Akkadian Provisioning Manager
Akkadian Site Builder
Akkadian Contact Manager
Akkadian Console

ABOUT US

Collaboration, an increasingly fundamental characteristic of successful businesses, is often overlooked. Creating software that helps people collaborate is our focus. We offer software products and solutions that integrate Unified Communications environments as well as other business focused enterprise applications.

Technology is complex. We make it simple.

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Contact Us to Learn More About Our Software Products
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