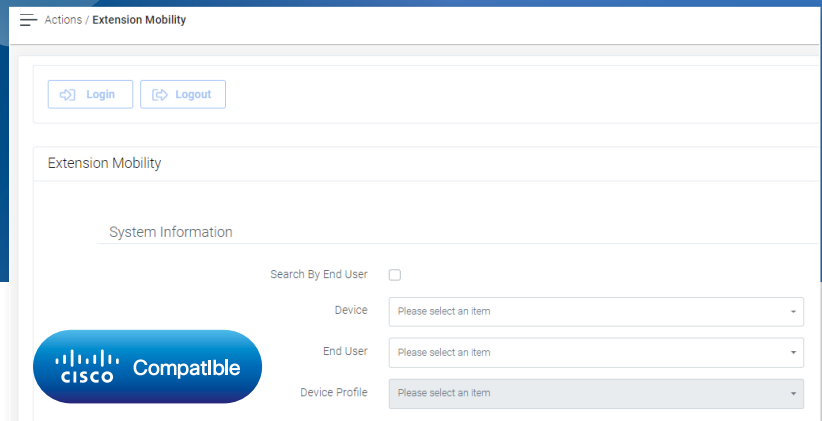


FEATURE SHOWCASE

Akkadian
Provisioning
Manager

Extension Mobility

Easily log end-users in or out of Cisco Phones using CUCM Extension Mobility

Wherever an end-user goes, their extension can go with them—an ideal tool for mobile employees. Akkadian Provisioning Managers' Extension Mobility feature makes it easy for the UC administrator and end-users to leverage the benefits of CUCM Extension Mobility.

Value to the UC Administrator

We streamline the process of configuring end-users for the future use of CUCM Extension Mobility as part of automated job workflows during the on-boarding process. Provisioning Manager will also automatically log users out from all devices to end CUCM Extension Mobility during a user delete (as part of off-boarding).

Once configured, our Extension Mobility feature makes it simple for the Help Desk to log end-users in and out of any Cisco IP phone.

Value to the End-User

The end-user can sign-into any Cisco phone with their username and PIN and it will apply that users' personal settings (including extensions, line appearances, services, and speed dials).

Sometimes, end-users may find it difficult to use the Cisco phone keypad to enter their CUCM credentials. In that case, they can give the Help Desk the MAC address of the phone they want to log into and the Help Desk can use Akkadian Provisioning Managers' Extension Mobility feature to easily log them in or out.



Use Cases

- Employees working away from their normal office
- Two or more employees working different shifts on the same Cisco phone
- “Hoteling” employees and flex office working
- Instituting social distancing measures in office environments
- Easily replace damaged phones

Requirements

- The Provisioning Manager Application user must have “Authentication by Proxy” rights
- The CUCM Extension Mobility service must be activated and running
- The user and phone must be properly configured to support Extension Mobility

Check out the **Administration Guide** for more details.

Schedule a Demo to See Provisioning Manager in Action

Our Product Suite

Akkadian Provisioning Manager
Akkadian Site Builder
Akkadian Contact Manager
Akkadian Console

ABOUT US

Collaboration, an increasingly fundamental characteristic of successful businesses, is often overlooked. Creating software that helps people collaborate is our focus. We offer software products and solutions that integrate Unified Communications environments as well as other business focused enterprise applications.

Technology is complex. We make it simple.



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Contact Us to Learn More About Our Software Products

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