

MANUAL VS. AUTOMATED UC PROVISIONING

User and device provisioning in unified communications (UC) is an often overlooked and painful part in managing an enterprise-scale UC solution. When new users come on-board or changes need to be made to existing users, UC engineers often make those changes manually in every relevant UC application.

Enterprise UC Tech

Large enterprises with in-office, hybrid and remote workers need a full suite of communications tools – provisioning those stacks manually is complex, error-prone and time-consuming.



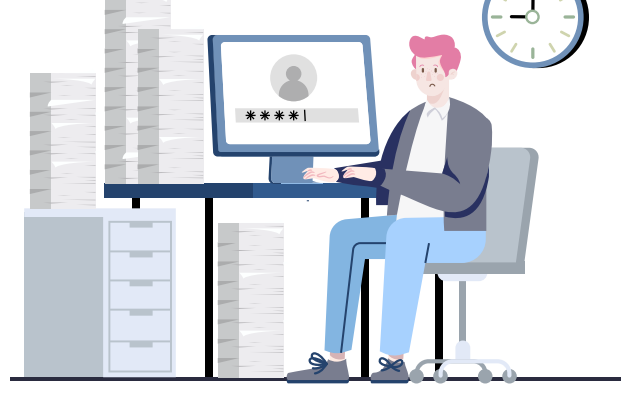
Onboarding 10 New Users A Manual Approach vs. An Automated Approach

MANUAL PROVISIONING PROCESS

AUTOMATED FULL-CYCLE, ZERO-TOUCH PROVISIONING

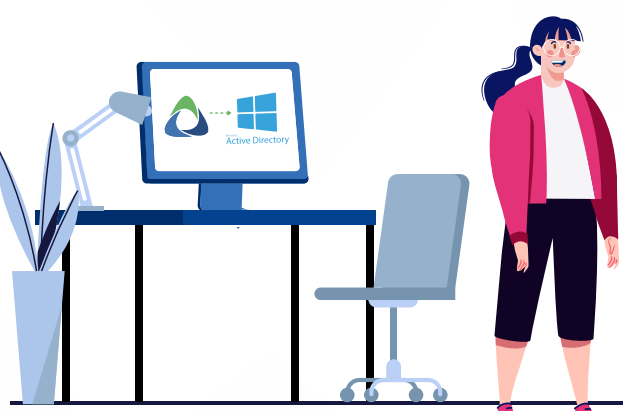
1 A UC engineer logs in to the first application.

1 10 new employees entered in Active Directory



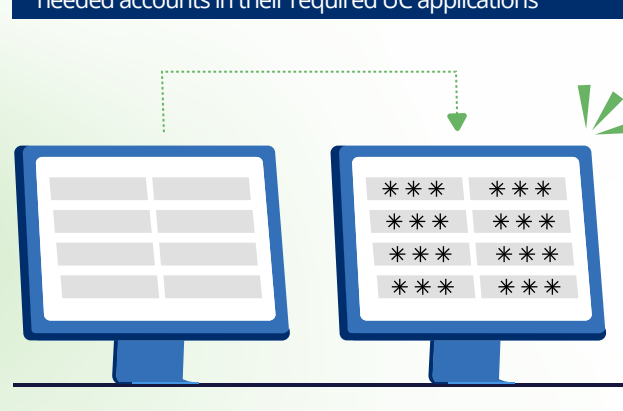
2 Manually enter new user data into every required field.

2 Akkadian Provisioning Manager monitors Active Directory. Workflows are kicked off without IT involvement.



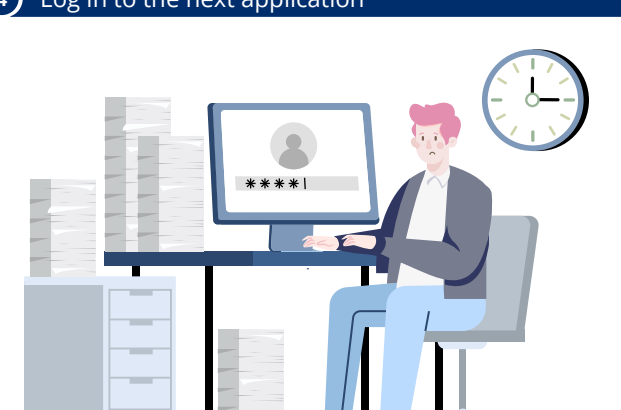
3 Ensure there are no errors

3 Akkadian Provisioning Manager creates and populates all needed accounts in their required UC applications



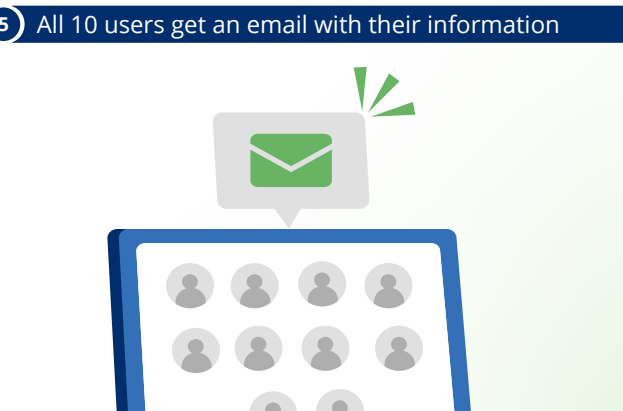
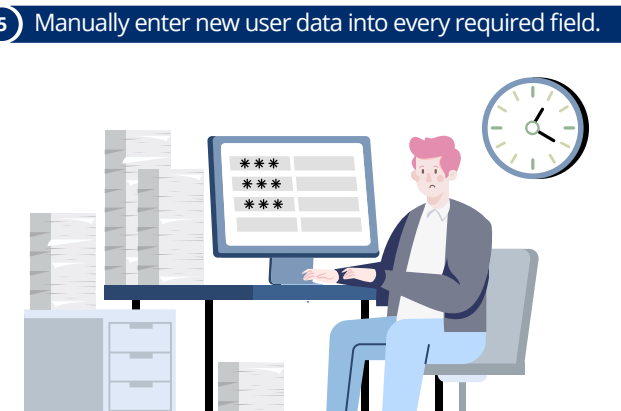
4 Log in to the next application

4 AD records updated with new phone number



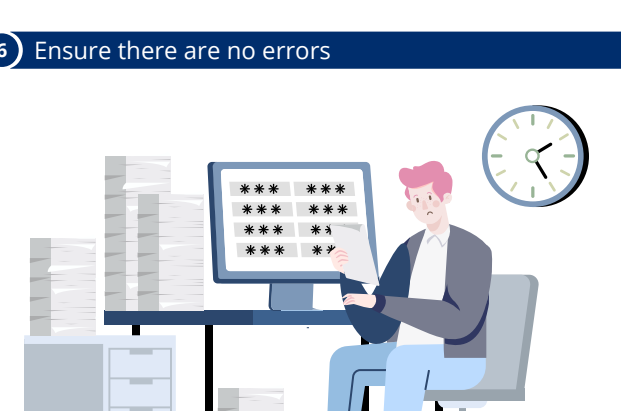
5 Manually enter new user data into every required field.

5 All 10 users get an email with their information



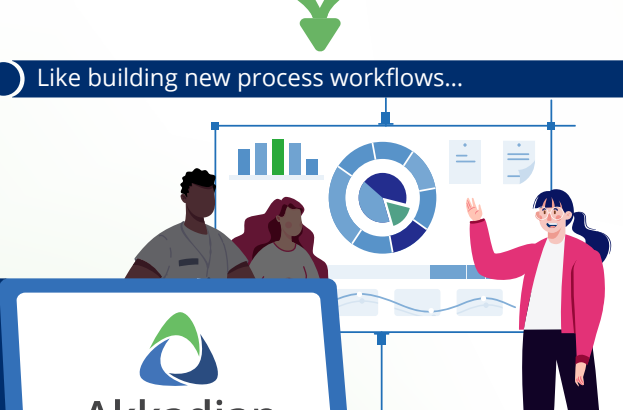
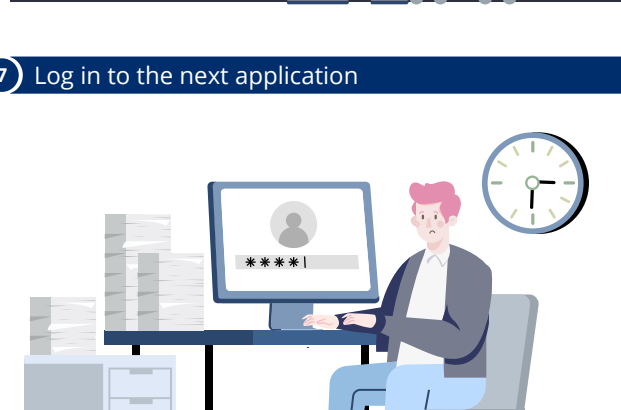
6 Ensure there are no errors

6 THAT'S IT!
All 10 new users are now provisioned without any errors, leaving UC engineers time for MORE STRATEGIC & IMPACTFUL WORK.



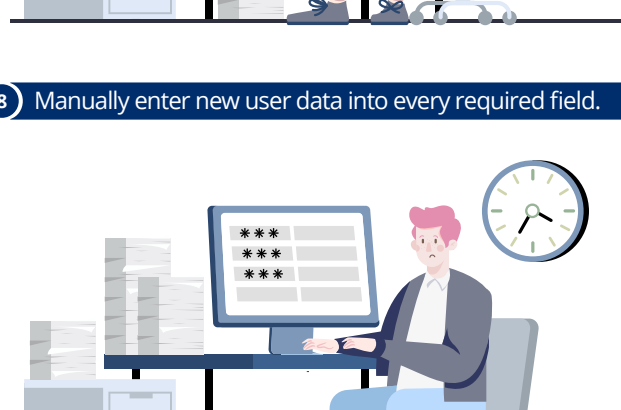
7 Log in to the next application

7 Like building new process workflows...
Or planning for new systems integrations...



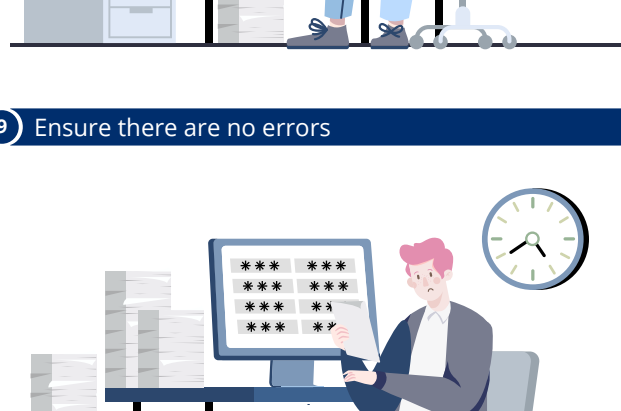
8 Manually enter new user data into every required field.

8 Or installing updated hardware in meeting rooms...



9 Ensure there are no errors

9 Or installing updated hardware in meeting rooms...



10 Keep repeating until all users are provisioned in their UC applications



Automated Provisioning - The Results

90%

TIME SAVINGS

50%

COST SAVINGS

NO

HUMAN ERROR

NO

SERVICE DISRUPTIONS

FASTER

UC DEPLOYMENT

SLA

IMPROVEMENTS

GET POWERFUL ROI

AUTOMATE YOUR UC PROVISIONING WORKFLOWS

WITH Akkadian

Schedule a Demo

GET IN TOUCH