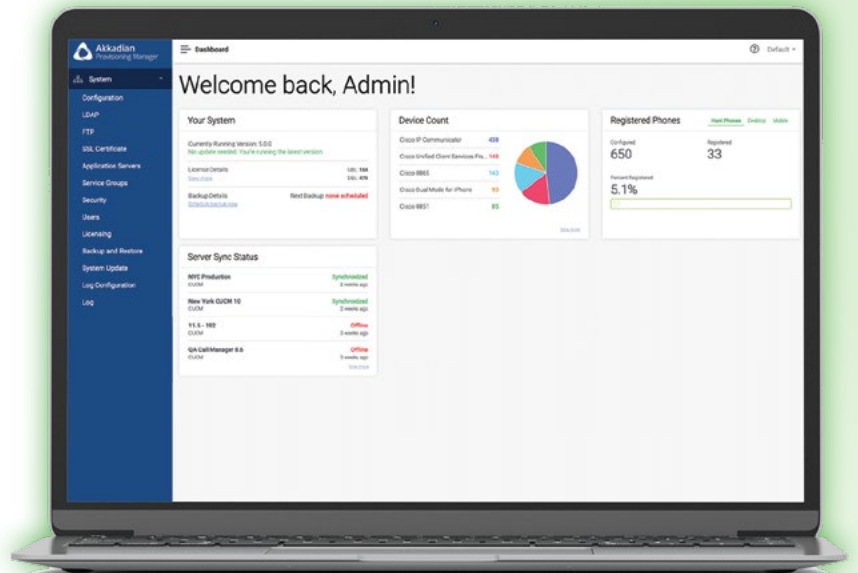


AUTOMATION ENGINE FOR UC PROVISIONING

Manual provisioning across multiple UC applications, servers, and clusters is time-consuming and subject to errors or inconsistencies, requiring rework. Our easy-to-use, turnkey solution streamlines UC administration by automating moves, adds, changes and deletes. Get simple, fast and secure provisioning of users with multiple devices for all your UC applications from a single pane of glass.



FEATURE	BENEFIT
Unified workflows across multiple UC applications, servers, and clusters	<ul style="list-style-type: none"> Automation and digital transformation Simplified MACDs and streamlined administration
Role-based access to delegate tasks to your HelpDesk	<ul style="list-style-type: none"> Risk mitigation and security Free up IT to work on strategic projects
Self-service portal for employees	<ul style="list-style-type: none"> Scalability and process efficiency End user empowerment and customer satisfaction
Native integration with Microsoft Active Directory and ServiceNow	<ul style="list-style-type: none"> Zero-touch provisioning Improved SLA's
Reporting on configuration changes consolidated across multiple clusters	<ul style="list-style-type: none"> Enhanced visibility, management and compliance
Bulk provisioning to add or delete multiple users from one CSV file	<ul style="list-style-type: none"> Reduce an hours-long task to minutes



KEY FEATURES



Automation

Eliminate manual tasks from UC provisioning, reporting, compliance, and management.



Zero-touch Provisioning

Native integration with Microsoft Active Directory and ServiceNow.



Self-service Portal, Self-provisioning

Let employees provision themselves and manage their own lines, intercoms, and speed dials.



Directory Number Management

Real-time directory number management with cross-cluster support.



API Triggers

Automatically update systems outside of your UC.



Remote Phone Control

Access Cisco IP phones to test, place calls, and change settings.



Roles-based Access

Decide who has access to which jobs and tools. Custom dashboards.



Visual Phone Editor

You can even let end users do it themselves via the self-service portal.



Phone Swap

Upgrade old phone models to new phone models with a mobile app.



Dial Plans

Query reporting allows you to easily adopt dial plans, like E164.



High Availability

Automated roll-over to maximize uptime.

And More...

- RESTful API
- Bulk Provisioning
- Migration Tools
- Reporting
- Contact Center Provisioning

PRODUCT SUPPORT

- Cisco Collaboration
 - CUCM 10.x-14.x
 - Unity Connection 10.x-14.x
 - CMS
 - UCCE / Packaged-UCCE 12.5+
 - UCCX 10.x-12.x
 - Jabber
- Webex (via Control Hub)
 - Calling
 - Meetings
 - Teams
 - Contact Center
- Microsoft Teams/Microsoft 365
- Zoom

USE CASES

- Streamline MACDs
- Phone upgrades and migrations
- Contact center provisioning
- Delegate tasks to your operations team
- New dial plan roll-out
- Migration from Cisco CPE to Webex Calling

OUR PRODUCT SUITE

Akkadian Provisioning Manager

Akkadian Site Builder

Akkadian Contact Manager

Akkadian Console



Want to learn more?

Schedule a Demo

ABOUT AKKADIAN LABS

Akkadian Labs helps enterprises streamline user provisioning for unified communications. Our automated UC provisioning software helps turn manual, error-prone provisioning tasks into streamlined, repeatable steps that anyone can perform. Businesses and MSPs trust Akkadian Labs to make their UC platforms more efficient, cost-effective, and easier to manage.



Contact Us to Learn More About Our Software Products

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