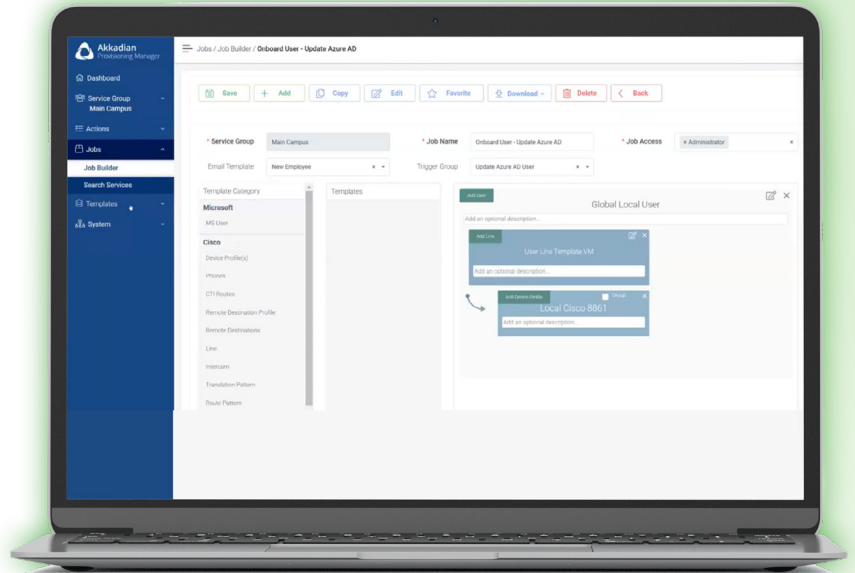


AUTOMATION ENGINE FOR MICROSOFT TEAMS

As the fastest growing unified communications platform, UC engineers need a tool to streamline the repetitive manual, error-prone workflows related to provisioning users in Microsoft Teams. Our easy to-use, turnkey solution streamlines Microsoft Teams administration by automating moves, adds, changes and deletes. Get simple, fast and secure provisioning of users for all your UC applications from a single pane of glass.



FEATURE	BENEFIT
Unified workflows across multiple UC applications	<ul style="list-style-type: none"> Automation and digital transformation Simplified MACDs and streamlined administration
Role-based access to delegate tasks to your operations team	<ul style="list-style-type: none"> Risk mitigation and security Free up IT to work on strategic projects
Self-service portal for employees	<ul style="list-style-type: none"> Zero-touch provisioning Improved SLA's
Native integration with Microsoft Active Directory and ServiceNow	<ul style="list-style-type: none"> Zero-touch provisioning Improved SLA's
Direct routing configuration support	<ul style="list-style-type: none"> Eliminates the need to run Powershell scripts
Directory number management to automatically select the first available number	<ul style="list-style-type: none"> No more manual tracking of numbers Works across Microsoft and Cisco UC platforms
Bulk provisioning to add or delete multiple users from one CSV file	<ul style="list-style-type: none"> Reduce an hours-long task to minutes



KEY FEATURES



Automation

Eliminate manual tasks from UC provisioning, reporting, compliance, and management.



Zero-touch Provisioning

Native integration with Microsoft Active Directory and ServiceNow.



Bulk Provisioning

Add or delete multiple users from one CSV file.



Directory Number Management

Real-time directory number management with cross-cluster support.



API Triggers

Automatically update systems outside of your UC.



Direct Routing

Easily configure support for inbound calling with no Powershell scripting.



Roles-based Access

Decide who has access to which jobs and tools. Custom dashboards.



Migration Tool

Easily map and copy data from Cisco Collaboration to Microsoft Teams.



High Availability

Automated roll-over to maximize uptime.

MICROSOFT PRODUCT SUPPORT

- Meetings and conferencing
- Teams Phone
- Chat and collaboration
- Microsoft 365

USE CASES

- Full-cycle, zero-touch on-boarding
- Streamline MACDs
- Delegate tasks to your operations team
- Direct routing configuration
- Directory number management



Want to learn more?

Schedule a Demo

ABOUT AKKADIAN LABS

Collaboration, an increasingly fundamental characteristic of successful businesses, is often overlooked. Creating software that helps people collaborate is our focus. We offer software products and solutions that integrate Unified Communications environments as well as other business-focused enterprise applications.

 Microsoft 365

 Microsoft Teams



Contact Us to Learn More About Our Software Products

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