

Microsoft Lifecycle Automation & Governance Platform

Governance, lifecycle management, policy enforcement and provisioning across Microsoft 365 and Microsoft Teams often rely on fragmented tools, manual processes, and inconsistent controls, creating operational drag, risk, and costly rework. Akkadian replaces that complexity with a **centralized automation and orchestration layer between Microsoft Teams, Microsoft 365, and enterprise systems** including ServiceNow, Active Directory, Workday, HR systems, and healthcare applications.

From provisioning and governance to Teams enablement, voice management, lifecycle orchestration, and migrations, Akkadian automates every move, add, change, and delete through a unified governance platform that **reduces risk, eliminates manual effort, and delivers proven ROI.**

Trusted by leading enterprises, healthcare systems, and government agencies, Akkadian enables governed, secure, and scalable workflows across **Microsoft Teams environments, including Commercial, GCC, GCC High, and DoD.**

HOW CAN AKKADIAN IMPACT YOUR BUSINESS?

90%+

Less Provisioning Time

Zero

Manual Handoffs Required

100%

Governance

1

Unified Control Plane

 User Lifecycle Automation	 Roles-Based Access Control (RBAC)
 Custom Workflow Orchestration	 Self-Service Administration
 Multi-Platform Governance	 Audit & Compliance Reporting
 Extensible Integration Framework	 Smart UC Migration Automation



Key Capabilities



 **Automated Lifecycle Management**
Automate on and offboarding, transfers, and MACDs across Microsoft 365 and Teams. Standardize workflows and assign numbers and policies.

 **Migration Governance & Automation**
Streamline UC-to-Microsoft Teams migrations across user data, devices, phone numbers, call routing, and platform features that rarely map cleanly between platforms. Our proven migration methodology simulates, validates, and tests before execution, reducing risk, minimizing manual effort, and accelerating migrations from months to days.

 **No-Code Zero-Touch Provisioning**
Native integration with Microsoft Entra ID, Active Directory, and ServiceNow for zero-touch provisioning and policy enforcement.

 **RBAC Security**
Role-based access control, workflow governance, audit visibility, and compliance reporting for regulated environments.

 **Policy & Self Service-Driven Governance**
Let employees manage their own lines with on-demand activity audit reporting.

 **Third Party Integration**
RESTful API integration, ITSM / ERP / HCM / EHR

Microsoft & Azure Ecosystem Support

- Microsoft Teams (Chat, Meetings, Teams Phone)
- Microsoft Entra ID
- Microsoft 365 Services
- Microsoft Graph API
- Azure-based integrations and automation services

Why Microsoft Customers Choose Akkadian

With 6,000+ clients already relying Teams, **Akkadian is an established and trusted Microsoft partner** in the Health & Life Sciences, Financial Services, and Federal industries where compliance and governance requirements are often the biggest barrier to Teams adoption.

Some of Our Integration Partners



















WANT TO LEARN MORE?
Schedule a Call

Akkadian delivers the governance, automation, and operational control your Microsoft environment requires at enterprise scale. Let us show you the potential financial and operational impact.

